

Charges at a glance – Severn Trent wholesale area

This is a brief summary of the primary water and sewerage main charges for customers in the Severn Trent wholesale area from 1 April 2025.

From 2023 onwards, the charges applied to your site on a deemed contract will be different depending on the total level of consumption you use as a customer. Where you have multiple sites, the consumption for each of these sites will be added together for the purposes of defining customer group.

The 3 customer groups are defined by usage between 0-500 m3, 500-50,000m3 and usage greater than 50,000m3 respectively. An additional retail fee will be applied to sites, detailed in table 1.

Table 1: Retail element

Customer usage group	<500m ³	500 – 50,000m³	50,000m³ +
Retail service charge for water services (measured, unmeasured and assessed)	£56.52	£0.00	00.0£
Retail service charge for water services (measured, unmeasured and assessed)	£56.52	£0.00	£0.00

Surface Water and Highway Drainage charges

Table 2: Highway drainage charges

Customer usage group	<500m ³	500 – 50,000m³	50,000m³ +
Highway drainage charge (£/annum)	£18.29	£19.22	£19.64



Table 3: Surface water drainage charges

Custo	mer usage group	<500m ³	500 – 50,000m ³	50,000m³+
Charg	geable area (m²)	2500111	300 – 30,000m	30,000111
Band 1	Up to 20	£17.39	£18.28	£18.67
Band 2	21-99	£50.65	£53.24	£54.38
Band 3	100-199	£110.77	£116.43	£118.93
Band 4	200 – 299	£177.95	£187.04	£191.05
Band 5	300 – 499	£278.72	£292.95	£299.23
Band 6	500 – 749	£429.87	£451.82	£461.51
Band 7	750 – 999	£597.83	£628.35	£641.83
Band 8	1,000 -1,499	£849.75	£893.13	£912.29
Band 9	1,500 - 1,999	£1,185.66	£1,246.19	£1,272.92
Band 10	2,000 - 3,999	£2,025.41	£2,128.80	£2,174.47
Band 11	4,000 – 7,499	£3,872.86	£4,070.57	£4,157.88
Band 12	7,500 – 9,999	£5,888.27	£6,188.87	£6,321.62
Band 13	10,000 – 14.999	£8,407.53	£8,836.73	£9,026.29
Band 14	15,000 – 19,999	£11,766.54	£12,367.22	£12,632.50
Band 15	20,000 – 24,999	£15,125.55	£15,897.71	£16,238.73
Band 16	25,000 – 29,999	£18,484.56	£19,428.20	£19,844.94
Band 17	30,000 – 34,999	£21,843.56	£22,958.68	£23,451.15
Band 18	35,000 – 39,999	£25,202.58	£26,489.17	£27,057.38
Band 19	40,000 – 44,999	£28,561.59	£30,019.65	£30,663.59
Band 20	45,000 – 49,999	£31,920.60	£33,550.15	£34,269.82
Band 21	50,000 – 99,999	£50,395.16	£52,967.83	£54,104.02
Band 22	Over 100,000	£117,575.37	£123,577.59	£126,228.39
Band T	Transitional Band	£850.89	£894.33	£913.51



Unmeasured charges

Table 4: Unmeasured charges (Zones 1 – 8)

A) Water Supply - Charge per pound of rateable value (£/£RV)

Charging Zone	<500m ³	500 – 50,000m³	50,000m³+
1	£2.1905	£2.2605	£2.3517
2	£2.0015	£2.0655	£2.1488
3	£1.9449	£2.0070	£2.0880
4	£2.0393	£2.1044	£2.1894
5	£2.1905	£2.2605	£2.3517
6	£2.1905	£2.2605	£2.3517
7	£2.1905	£2.2605	£2.3517
8	£1.9449	£2.0070	£2.0880

B) Wastewater and surface water – Charge per pound of rateable value (£/£RV)

Charging Zone	<500m ³	500 – 50,000m³	50,000m³+
1	£1.3067	£1.3734	£1.4029
2	£1.1708	£1.2305	£1.2569
3	£1.1764	£1.2365	£1.2630
4	£1.2441	£1.3076	£1.3357
5	£1.3117	£1.3787	£1.4083
6	£1.2992	£1.3655	£1.3948
7	£1.2916	£1.3576	£1.3867
8	£1.1739	£1.2338	£1.2603



C) Waste water only - Charge per pound of rateable value (£/£RV)

Charging Zone	<500m ³	500 – 50,000m³	50,000m ³ +
1	£1.0613	£1.1155	£1.1394
2	£0.9830	£1.0332	£1.0553
3	£0.9585	£1.0074	£1.0291
4	£0.9937	£1.0444	£1.0668
5	£1.0613	£1.1155	£1.1394
6	£1.0613	£1.1155	£1.1394
7	£1.0613	£1.1155	£1.1394
8	£0.9585	£1.0074	£1.0291

D) Surface water only – Charge per pound of rateable value (£/£RV)

Charging Zone	<500m ³	500 – 50,000m ³	50,000m³ +
1	£0.2453	£0.2578	£0.2633
2	£0.1877	£0.1973	£0.2015
3	£0.2177	£0.2289	£0.2338
4	£0.2503	£0.2631	£0.2687
5	£0.2503	£0.2631	£0.2687
6	£0.2378	£0.2500	£0.2553
7	£0.2303	£0.2421	£0.2473
8	£0.2152	£0.2262	£0.2311



Table 5: Unmeasured fixed charges (annual charge) (Zones 1 – 8)

Customer usage group	<500m ³	500 – 50,000m³	50,000m³ +
Water	£55.20	£56.97	£119.94
Wastewater and surface water	£44.70	£46.99	£108.68
Wastewater only	£15.66	£16.46	£77.50
Wastewater Only: Where other measured services are received, this reduces to	£15.66	£16.46	£16.82
Surface water only	£29.04	£30.52	£91.85

Assessed charges (Zones 1 - 8)

Table 6: Assessed Volumetric charges (per m3 Assessed, where fixed by Wholesaler)

Customer usage group	<500m ³	500 – 50,000m³	50,000m³+
Water	£2.7294	£2.8166	£2.9303
Wastewater	£1.5702	£1.6504	£1.6858

Table 7: Assessed Volumetric charges (per m3 Assessed)

Customer usage group	<500m ³	500 – 50,000m³	50,000m³+
Water	£2.7294	£2.8166	£2.9303
Wastewater	£1.5698	£1.6500	£1.6853

Table 8: Assessed fixed charges

Customer usage group	<500m³	500 – 50,000m³	50,000m³+
Water	£18.05	£18.63	\$80.08£
Wastewater	£10.00	£10.51	£71.42



Table 9: Other fixed charges

Customer usage group	<500m³	500 – 50,000m ³	50,000m³ +
Unmeasured Cattle Troughs	£371.27	£383.13	£459.27
Unmeasured Standing Tap	£196.76	£203.05	£271.92
Unmeasured - Special Charges	£125.98	£130.01	£195.93