

Charges at a glance – United Utilities wholesale area

This is a brief summary of the primary water and sewerage main charges for customers in the United Utilities wholesale area from 1 April 2025.

From 2023 onwards, the charges applied to your site on a deemed contract will be different depending on the total level of consumption you use as a customer. Where you have multiple sites, the consumption for each of these sites will be added together for the purposes of defining customer group.

The 3 customer groups are defined by usage between 0 – 500 m³, 500 – 50,000m³ and usage greater than 50,000m³ respectively. An additional retail charge will be applied to sites, detailed in table 1.

Table 1: Retail element

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Retail service charge for water services (measured, unmeasured and assessed)	£56.52	£0.00	£0.00
Retail service charge for water services (measured, unmeasured and assessed)	£56.52	£0.00	£0.00

Surface Water and Highway Drainage charges

Table 2: Surface water drainage charges

a) Standard surface water drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£133.41	£140.22	£143.23
Band 2	125-299	£332.76	£349.75	£357.25
Band 3	300-649	£741.55	£779.41	£796.13
Band 4	650-1,499	£1,677.83	£1,763.48	£1,801.31
Band 5	1,500-2,999	£3,509.42	£3,688.58	£3,767.70
Band 6	3,000-6,999	£7,802.60	£8,200.92	£8,376.84
Band 7	7,000-11,999	£14,824.06	£15,580.82	£15,915.04
Band 8	12,000-17,999	£23,904.69	£25,125.03	£25,663.97
Band 9	18,000-24,999	£34,263.75	£36,012.92	£36,785.41
Band 10	25,000-49,999	£59,762.91	£62,813.81	£64,161.20
Band 11	50,000-74,999	£99,605.45	£104,690.31	£106,935.96
Band 12	75,000-99,999	£139,447.92	£146,566.73	£149,710.66
Band 13	100,000-124,999	£179,290.43	£188,443.21	£192,485.40
Band 14	125,000-149,999	£219,132.94	£230,319.68	£235,260.14
Band 15	≥ 150,000	£258,976.19	£272,196.92	£278,035.67

b) Schools concessionary scheme surface water drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£133.41	£140.22	£143.23
Band 2	125-299	£166.37	£174.86	£178.61
Band 3	300-649	£370.77	£389.70	£398.06
Band 4	650-1,499	£838.92	£881.74	£900.66
Band 5	1,500-2,999	£1,754.71	£1,844.29	£1,883.85
Band 6	3,000-6,999	£3,901.29	£4,100.45	£4,188.41
Band 7	7,000-11,999	£7,412.04	£7,790.43	£7,957.53
Band 8	12,000-17,999	£11,952.36	£12,562.52	£12,832.00
Band 9	18,000-24,999	£17,131.88	£18,006.47	£18,392.71
Band 10	25,000-49,999	£29,881.47	£31,406.92	£32,080.61
Band 11	50,000-74,999	£49,802.73	£52,345.16	£53,467.98
Band 12	75,000-99,999	£69,723.96	£73,283.37	£74,855.33
Band 13	100,000-124,999	£89,645.19	£94,221.57	£96,242.67
Band 14	125,000-149,999	£109,566.44	£115,159.81	£117,630.04
Band 15	≥ 150,000	£129,488.11	£136,098.47	£139,017.85

Table 3: Highway drainage charges

a) Standard highway drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£57.18	£60.10	£61.39
Band 2	125-299	£142.59	£149.87	£153.08
Band 3	300-649	£317.80	£334.02	£341.19
Band 4	650-1,499	£719.05	£755.76	£771.97
Band 5	1,500-2,999	£1,504.05	£1,580.83	£1,614.74
Band 6	3,000-6,999	£3,343.98	£3,514.69	£3,590.08
Band 7	7,000-11,999	£6,353.16	£6,677.49	£6,820.73
Band 8	12,000-17,999	£10,244.88	£10,767.88	£10,998.86
Band 9	18,000-24,999	£14,684.47	£15,434.12	£15,765.19
Band 10	25,000-49,999	£25,612.69	£26,920.22	£27,497.67
Band 11	50,000-74,999	£42,688.06	£44,867.29	£45,829.71
Band 12	75,000-99,999	£59,763.42	£62,814.34	£64,161.74
Band 13	100,000-124,999	£76,838.79	£80,761.41	£82,493.78
Band 14	125,000-149,999	£93,914.13	£98,708.45	£100,825.79
Band 15	≥ 150,000	£110,989.83	£116,655.86	£119,158.19

b) Schools concessionary scheme highway drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£57.18	£60.10	£61.39
Band 2	125-299	£71.31	£74.95	£76.56
Band 3	300-649	£158.90	£167.01	£170.59
Band 4	650-1,499	£359.53	£377.89	£386.00
Band 5	1,500-2,999	£752.03	£790.42	£807.38
Band 6	3,000-6,999	£1,671.98	£1,757.33	£1,795.03
Band 7	7,000-11,999	£3,176.57	£3,338.74	£3,410.35
Band 8	12,000-17,999	£5,122.42	£5,383.92	£5,499.41
Band 9	18,000-24,999	£7,342.21	£7,717.03	£7,882.57
Band 10	25,000-49,999	£12,806.34	£13,460.10	£13,748.83
Band 11	50,000-74,999	£21,344.03	£22,433.65	£22,914.86
Band 12	75,000-99,999	£29,881.70	£31,407.16	£32,080.86
Band 13	100,000-124,999	£38,419.39	£40,380.70	£41,246.88
Band 14	125,000-149,999	£46,957.05	£49,354.21	£50,412.88
Band 15	≥ 150,000	£55,494.89	£58,327.90	£59,579.06

Unmeasured charges

Table 4: Unmeasured water charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Fixed charge	£79.03	£81.56	£145.53
Charge per £CV	£0.7116	£0.7344	£0.7640

£CV = £ (pound) of Chargeable Value.

Table 5: Unmeasured sewerage charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Fixed charge	£0.00	£0.00	£60.67
Foul drainage (per £CV)	£0.6582	£0.6919	£0.7067
Surface water drainage (per £CV)	£0.3945	£0.4147	£0.4235
Highway drainage (per £CV)	£0.1705	£0.1793	£0.1831

Table 6: Unmeasured places of worship

Water standing charge	£79.03
Wastewater standing charge	£200.27
Surface water drainage standing charge	£132.91
Highway drainage standing charge	£56.96

Assessed charges

Table 7: Assessed charges (based on assessed meter size)

a) Premises where we determine the water meter size would be 15mm

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water standing charge	£814.99	£841.02	£874.97
Wastewater standing charge	£590.92	£621.09	£634.41

b) Premises where we determine the water meter size would be 20mm

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water standing charge	£2,032.92	£2,097.85	£2,182.53
Wastewater standing charge	£1,473.99	£1,549.24	£1,582.47

c) Premises where we determine the water meter size would be 25mm

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water standing charge	£3,261.50	£3,365.67	£3,501.53
Wastewater standing charge	£2,364.79	£2,485.51	£2,538.83

d) Premises where we determine the water meter size would be 26mm or greater

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water standing charge	£11,289.84	£11,650.44	£12,120.73
Wastewater standing charge	£8,185.81	£8,603.70	£8,788.25

In addition, surface water and highway drainage charges will be applied as shown in tables 2 and 3 based on the site area.

Table 8: Assessed charges (based on assessed volume)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water volumetric rate (per m ³ assessed)	£2.5086	£2.5887	£2.6932
Wastewater volumetric rate (per m ³ assessed)	£1.9152	£2.0130	£2.0561

Table 9: Additional Assessed Fixed Charges (applied to all assessed charges)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water fixed charge	£0.00	£0.00	£60.67
Wastewater fixed charge	£0.00	£0.00	£60.67

Other charges

Table 9: Unmeasured animal troughs

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Animal trough	£238.32	£245.93	£255.86