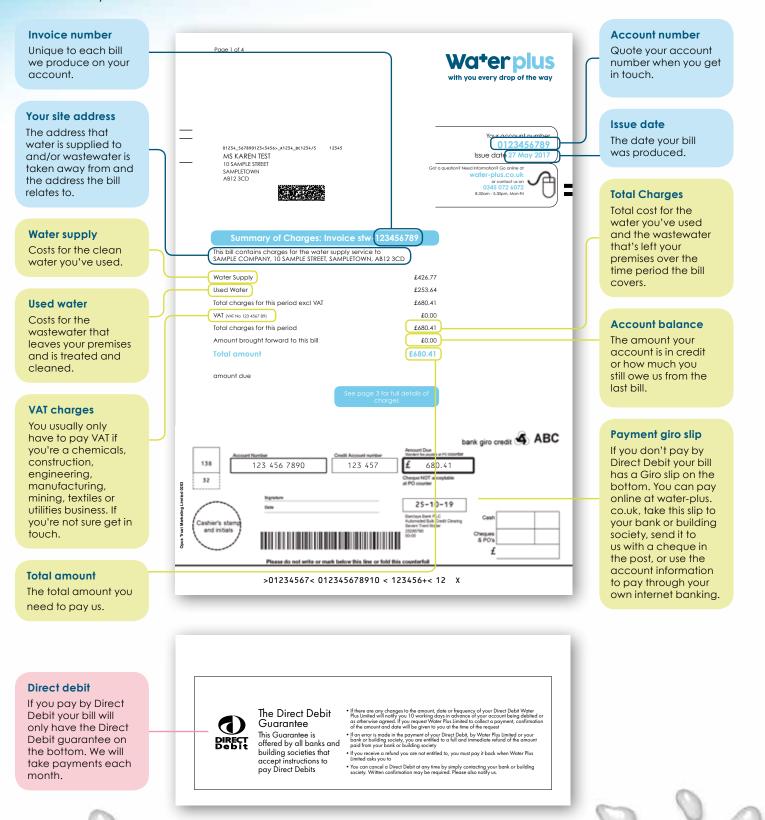
# **Your bill explained**

This bill shows the information you'll see if you pay for both water and wastewater with us and you have a water meter.

If we bill you for water or wastewater only, you will only see that information on your bill, but the way we create the bill is the same.



#### **Meter readings**

Shows what your last and most recent meter reading is. (A) means an actual meter read and (E) means it's estimated based on your history of readings and water usage. Take your own meter readings regularly and send them to us via our website to control the accuracy of your bill.

#### Water usage

We use the difference between your previous and latest readings to work out how much water you've used (volume) and what you need to pay for.

#### Potable water

Water that's safe to drink and use in food preparation.

#### Metered potable water metered fixed charges

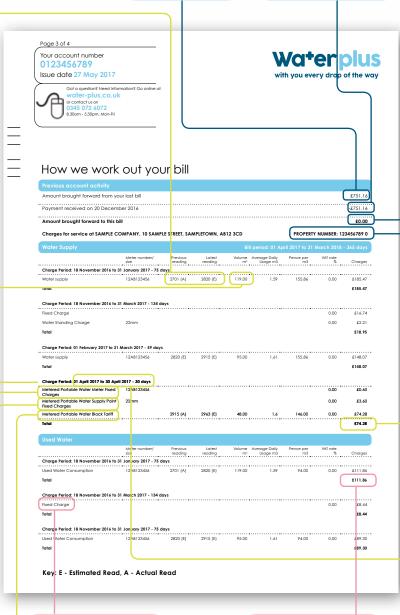
The new name for the standing charge. This is a fixed price based on the size of your water meter to contribute to the cost of water network.

#### Metered potable water supply point fixed charges

The new name for the fixed charge. This covers the cost of services to the number of meters at your premises

## Metered potable water block tariff

The price you pay for each meter cubed of water used. The wholesaler sets the price for the year, starting in April.



Previous bill

bill was

How much your last

### Used water fixed charge

A fixed cost to contribute towards the wastewater network.

#### Cost of wastewater

Payments received How much you've paid

us since your last bill.

Debit it will show all the

If you pay by Direct

payments.

Based on the amount of water you've used but with a discounted price, as not all water you use goes back into the sewer because of losses like evaporation.

#### Amount brought forward

How much your account is in credit or how much you still owe us. If you're in credit we take this off the most recent bill. If you still owe us money we add this on to the total amount.

#### Supply point Identification number

A unique reference number used to identify the water and/or wastewater services that are supplied to your premises.

#### Cost of water used

The amount of water you've used, multiplied by the cost in pence, gives the overall cost of the water you've used over the time period of the bill.

#### **Charge period**

You may see more than one set of charge period dates if prices have changed because you've gone on to a new contract or the wholesale price has changed in a bill that includes April.



#### Metered sewerage supply point fixed charges

A new name for the fixed charge towards services and the cost of taking wastewater away from your property.

#### Metered sewerage block tariff

The new name for the cost of the wastewater that left your business premises. VAT @ 0.00%

Your account number 0123456789 Issue date 27 May 2017				Waterplus with you every drop of the way			
Get a question? Need Information? or water-plus.co.uk or contact us on 0345 072 6072 8.30am - 5.30pm, Mon-Fri	So online at						
Charge Period: 01 April 2017 to 30 April 2017 - 3 Metered Sewerage Supply Point	0 days	·····	·····	•••••	•••••	•••••	£1.80
Fixed Charges Metered Sewerage Block Tariff 22mm	2915 (A)	2963 (E)	48.00	1.6	146.00	0.00	£42.24
Total	2713 (A)	2763 (L)	40.00	1.0	140.00	0.00	£44.04
Total Charges Due							
Total charges for this period							£680.41
Amount brought forward to this bill							60.00

International In

£20.52

Releable value - When the water we supply isn't metered, your charges have to be worked out based on the 1989/90 rateable value of your property. The charges are calculated by multiplying the rateable value of your property by the appropriate rates for the services which you receive. If you watal like more information on having a water meter fifther (bases with our wable at vatere) fauc.co.uk

